The Parental Control feature allows you to block programs that may be unsuitable for younger viewers. Activating the Parental Control feature involves three initial steps: 1) Enabling a blocking PIN (a 4 digit number). 2) Enabling blocking by channel, rating or time of day. 3) Turning on the Parental Control feature. All three steps are covered in detail in this section. Once Parental Control has been activated, blocked programs can only be viewed by entering a PIN.

A padlock symbol in the IPG indicates that a channel, program, or part of a program (based on time or rating) is blocked.

When the Parental Control feature is off, an unlocked padlock symbol in the IPG appears next to programs that would be blocked if the Parental Control feature was on.

You can enable, change, or disable your Blocking PIN through the General Settings menu.

**Note:** If you forget your blocking PIN or become locked out of the system, contact EATEL Customer Support to reset your PIN.
Enable Your Parental Control Blocking PIN

To enable your parental control blocking PIN:

1. Press the Settings button on your remote twice. This will bring you to the General Settings menu. Use the Up or Down arrow buttons to locate and highlight Block: PIN.

2. Press the Select button.

3. Press the Select button again to enable the PIN.

4. Enter a 4 digit number combination that will be your Parental Control PIN.

5. Re-enter your PIN to confirm.

6. Press the Exit button to return to watching TV.

Change Your Parental Control Blocking PIN

To change your parental control blocking PIN:

1. Press the Settings button on your remote twice. This will bring you to the General Settings menu. Use the Up or Down arrow buttons to locate and highlight Block: PIN.

2. Press the Select button.

3. Use the Up or Down arrow buttons to highlight Change.

4. Press the Select button.

5. Enter your CURRENT PIN.

6. Enter your NEW PIN.

7. Re-enter your new PIN for confirmation.

8. Press the Exit button to return to watching TV.
Disable Your Parental Control Blocking PIN

To disable your parental control blocking PIN:

1. Press the **Settings** button on your remote twice. This will bring you to the General Settings menu. Use the Up or Down arrow buttons to locate and highlight Block: PIN.

2. Press the **Select** button.

3. Press the **Select** button again to disable the PIN.

4. Enter your current PIN to confirm.

5. Press the **Exit** button to return to watching TV.

Blocking by Channel

There are two ways to block and unblock channels: using General Settings or using Quick Settings.

Blocking by Channel Using General Settings

To select channels that you want to block:

1. Press the **Settings** button twice. This will bring you to the General Settings menu. Use the Up or Down arrow buttons to locate and highlight Block: Channels.

2. Press the **Select** button.

3. Enter your Parental Control Blocking PIN, if required.

4. Use the Up or Down arrow buttons to highlight each channel you wish to block.

5. Press the **Select** button. Blocked channels are added to a list to the right, and a padlock symbol appears next to the channel in the list from which you are selecting. **Note:** You can press the **Select** button again to unblock channels.

6. Continue repeating until all desired channels are blocked.

7. Press **A** to accept your list of blocked channels.

**Note:** Blocks do not take effect until you turn on the Parental Control feature. To turn on and turn off the Parental Control feature, follow the instructions in “Turning Parental Control On or Off” on page 76.

8. Press the **Exit** button to return to watching TV.
### Blocking by Channel Using Quick Settings

To block or unblock the channel you are currently watching:

1. Press the **Settings** button on your remote once to display the Quick Settings menu.

2. Use the **Up** or **Down** arrow buttons to highlight “Block this Channel” or “Unblock this Channel.”

3. Press the **Select** button.

**Note:** Blocks do not take effect until you turn on the Parental Control feature. To turn on and turn off the Parental Control feature, follow the instructions in “Turning Parental Control On or Off” on page 76.

### Blocking by Rating

To select ratings that you want to block:

1. Press the **Settings** button on your remote twice. This will bring you to the General Settings menu. Use the **Up** or **Down** arrow buttons to locate and highlight “Block: Rating.”

2. Press the **Select** button.

3. Enter your Parental Control PIN, if required.

4. Press the **Up** or **Down** arrow buttons to highlight the rating you wish to block.

5. Press the **Select** button to block the highlighted rating, or press **Cancel** to block that rating and all ratings that follow the selected rating in the list on the screen.

**Notes:** Blocked ratings have a padlock next to them. You can press the **Select** button again to unblock the rating.

6. Continue repeating until all desired ratings are blocked.

7. Press **Accept** to accept your list of blocked ratings.

**Note:** Blocks do not take effect until you turn on the Parental Control feature. To turn on and turn off the Parental Control feature, follow the instructions in “Turning Parental Control On or Off” on page 76.
Blocking by Time of Day

You can block programs in a particular time range, for a single day, a range of days, or a day of the week such as every Saturday. You can set up blocks by time of day for a maximum of 14 days in the future.

To block by time of day:

1. Press the **Settings** button on your remote twice. This will bring you to the General Settings menu. Use the **Up** or **Down** arrow buttons to locate and highlight “Block: Time New.”

2. Press the **Select** button.

3. Enter your Parental Control PIN, if required.

4. Press the **Up** or **Down** arrow buttons to highlight the date you wish to block.

5. Press the **Select** button.

6. In the **START** column, change the time shown to the time you want the block to begin as follows:
   
   > Press the **Left** or **Right** arrow buttons to highlight a setting.
   
   > Press the **Up** or **Down** arrow buttons to change each setting.
   
   > When the correct START time is shown, press the **Select** button.

7. In the **STOP** column, change the time shown to the time you want the block to end as follows:
   
   > Press the **Left** or **Right** arrows to highlight the setting to change.
   
   > Press the **Up** or **Down** arrows to change each setting.
   
   > When the correct STOP time is shown, press **Accept** to accept.

   **Note:** Blocks do not take effect until you turn on the Parental Control feature. To turn on and turn off the Parental Control feature, follow the instructions in “Turning Parental Control On or Off” on page 76.

8. Press the **Exit** button to return to watching TV.

   **Note:** To clear a blocked time, highlight the “Block: Time #” (the # symbol represents the number of the time period you want to clear), then press **Clear**.
Turning Parental Controls On or Off

You cannot turn on Parental Controls without first establishing blocks as previously described in this section. If you have not already set up blocks, please turn to page 73, follow the instructions to establish blocks, and then return to this page to turn on Parental Control.

When Parental Control is on, the blocks set up as previously described in this section are enabled. The blocked channels or programs cannot be viewed.

Turning On or Off Parental Controls

To turn on or off Parental Controls:

1. While watching any TV program full-screen, press the Settings button on your remote to view the Quick Settings menu.

2. At the Quick Settings menu, use the Up or Down arrow buttons to highlight “Turn ON/OFF Parental Control.”

   **Note:** This control is a “toggle” switch and the text that appears in the Quick Settings menu will reflect whether Parental Control is currently off or on.

3. Press the Select button to change the setting to ON or OFF.

4. Enter your Parental Control Blocking PIN.

   **Important:** To ensure that the Parental Control feature is on, you should power off the set-top box. When you power on the STB again, the Parental Control feature will be on.

   **Please Note:** When you turn off Parental Control using Quick Settings, all channels, ratings, and times are unblocked!
Watching a Blocked Program

To watch a blocked program:

1. Tune to the blocked program. The Parental Control: ON alert menu appears.

2. Use the arrow buttons to select — Turn OFF Parental Control.

3. Enter your Parental Control Blocking PIN.

Notes:

> If you unblock one or more channels without turning off Parental Control, then you will need to repeat this procedure to unblock additional channels.

> Each time you turn off the power to the set-top, the Parental Control is automatically turned ON.