Welcome to the Ultimate Control Experience

Quick Reference

Viewing and Controlling

Selects options in menus and the program guide

For example:

Go into Interactive mode

Press and hold the OK key for two seconds or until the selected mode key blinks to confirm a successful entry.

What Devices Do I Want to Control?

To learn how to program your remote, refer to the sections 'Programming Volume Control', 'Reassigning Mode Keys', and 'Troubleshooting'.

To help you keep track of the devices you want to control, you can list the device types in the boxes below.

Some common examples:

- To program the AUX mode on your TV, press TV, then press AUX.
- To program the DVD key on your TV, press DVD/ODV.

You can also add your own codes in the boxes below.

The channel key now always controls the device and functions you assign.

Change Channel Control

The channel key is used to change the channel number. You cannot assign any other function keys to the channel key.

The channel selection keys are flyout keys, so you cannot assign any other function keys to them.

The channel selection keys can be programmed as either a left or right arrow, but cannot be used in conjunction with the channel up and down keys to change channels.

Controlling Channels for Different Devices (Program Code 966)

1. Press and hold the STB mode key on the remote until a long red flash occurs. The channel selection keys now control the channel selection for all devices.

2. Press and release the STB mode key on the remote to return the channel key to its original setting (TV or Aux mode).

For example, you can assign the AUX key to your DVD (or AUX) and TV (or STB) and AUX, and TV (or STB) and DVD.

The channel selection keys are now assigned to all devices. You can control the channel selection with the channel selection keys, regardless of the mode key you select.

To help you keep track of the devices you want to control, you can list the device type in the boxes below.

The channel key now always controls the device and functions you assign.

Change Volume Control

By default, only the TV mode key is programmed with any codes. To use the channel selection keys on any other device, you must assign the TV mode key to another device.

The channel selection keys are now assigned to all devices. You can control the channel selection with the channel selection keys, regardless of the mode key you select.

If you prefer, you can change to the volume and mute controls on your TV, such as a volume button. You can control your TV or your STB, TV, DVD, or AUX device using the volume and mute buttons on your remote.

To help you keep track of the devices you want to control, you can list the device type in the boxes below.

The channel key now always controls the device and functions you assign.

The channel selection keys are now assigned to all devices. You can control the channel selection with the channel selection keys, regardless of the mode key you select.

To help you keep track of the devices you want to control, you can list the device type in the boxes below.

The channel key now always controls the device and functions you assign.

The channel selection keys are now assigned to all devices. You can control the channel selection with the channel selection keys, regardless of the mode key you select.

The channel key now always controls the device and functions you assign.

The channel selection keys are now assigned to all devices. You can control the channel selection with the channel selection keys, regardless of the mode key you select.

The channel key now always controls the device and functions you assign.

The channel selection keys are now assigned to all devices. You can control the channel selection with the channel selection keys, regardless of the mode key you select.

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The channel selection keys are now assigned to all devices. You can control the channel selection with the channel selection keys, regardless of the mode key you select.

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The channel key now always controls the device and functions you assign.

The channel selection keys are now assigned to all devices. You can control the channel selection with the channel selection keys, regardless of the mode key you select.
Welcome to the Ultimate Control Experience

Your remote is designed to operate your set-top box. The remote requires batteries (2 AAA). The batteries are not included with the remote. Always use two fresh AAA batteries. Your remote is initially programmed to only operate your set-top box. You will need to set-up the remote to operate your other devices using your TV, DVD, and AUX modes. Turn on your TV and AUX device before you begin the setup process.

The remote requires two AAA batteries. A battery compartment is indicated on the back of the remote.

If you prefer, you can choose to have the volume and mode keys control all devices on your TV, such as a home theater receiver. If you prefer to have the mode keys control all devices, you can look for a code that provides more functionality.

Important Information About Your Remote

It is important that you understand how to use your remote. Your remote contains a number of features to help you control your devices. These features are designed to enter device codes and operate your devices.

Your remote is designed to operate your set-top box. The remote requires batteries (2 AAA). The batteries are not included with the remote. Always use two fresh AAA batteries. Your remote is initially programmed to only operate your set-top box. You will need to set-up the remote to operate your other devices using your TV, DVD, and AUX modes. Turn on your TV and AUX device before you begin the setup process.

The remote requires two AAA batteries. A battery compartment is indicated on the back of the remote.

If you prefer, you can choose to have the volume and mode keys control all devices on your TV, such as a home theater receiver. If you prefer to have the mode keys control all devices, you can look for a code that provides more functionality.

The remote is designed to operate your set-top box. The remote requires batteries (2 AAA). The batteries are not included with the remote. Always use two fresh AAA batteries. Your remote is initially programmed to only operate your set-top box. You will need to set-up the remote to operate your other devices using your TV, DVD, and AUX modes. Turn on your TV and AUX device before you begin the setup process.

The remote requires two AAA batteries. A battery compartment is indicated on the back of the remote.

If you prefer, you can choose to have the volume and mode keys control all devices on your TV, such as a home theater receiver. If you prefer to have the mode keys control all devices, you can look for a code that provides more functionality.

The remote is designed to operate your set-top box. The remote requires batteries (2 AAA). The batteries are not included with the remote. Always use two fresh AAA batteries. Your remote is initially programmed to only operate your set-top box. You will need to set-up the remote to operate your other devices using your TV, DVD, and AUX modes. Turn on your TV and AUX device before you begin the setup process.

The remote requires two AAA batteries. A battery compartment is indicated on the back of the remote.

If you prefer, you can choose to have the volume and mode keys control all devices on your TV, such as a home theater receiver. If you prefer to have the mode keys control all devices, you can look for a code that provides more functionality.

The remote is designed to operate your set-top box. The remote requires batteries (2 AAA). The batteries are not included with the remote. Always use two fresh AAA batteries. Your remote is initially programmed to only operate your set-top box. You will need to set-up the remote to operate your other devices using your TV, DVD, and AUX modes. Turn on your TV and AUX device before you begin the setup process.

The remote requires two AAA batteries. A battery compartment is indicated on the back of the remote.

If you prefer, you can choose to have the volume and mode keys control all devices on your TV, such as a home theater receiver. If you prefer to have the mode keys control all devices, you can look for a code that provides more functionality.
We refer to the code tables at the end of this guide to locate additional programming codes. Refer to the tables for the complete listing of codes.

What If None of the Codes Work?

If none of the codes listed in your brand of device work, or if you are not sure which code to try, you may want to search the code library for a valid code. This section provides procedures for using the built-in code library on the remote. To use the code library, follow these instructions:

1. Turn on the remote where the device, and press and release the mode key associated with the device you want to program.

2. Enter the programming code 922, and turn on the device. Follow the on-screen instructions or by pressing the proper keys on the remote to test the device.

3. Press the number key associated with the mode you just programmed and then press the mode key. The remote should power on or off as expected. If the code is incorrect, the remote will display a long red flash to indicate that you have not entered the code correctly.

4. Enter both keys and all the mode keys twice.

5. The remote is programmed to work, and the remote returns to the standby mode.

Putting the Remote Control to Work

The four mode keys control any one of four devices: TV, DVD, VCR, and AUX. Since each mode key controls only one type of device, you need to assign one device to each mode key. After you assign all four types of devices, you can control all four devices using the mode keys. The four device categories and their number keys are as follows:

1 = TV
2 = DVD
3 = VCR
4 = AUX

Assigning a Device Code to a Mode

1. Refer to the code tables at the end of this guide to locate the programming codes for the device you want to program.

2. If you are programming the auxiliary mode key, you do not need to assign the codes using the code library. Follow the instructions for use with mode keys.

3. Enter the correct code and then press the mode key. The remote should power on or off as expected. If the code is incorrect, the remote will display a long red flash to indicate that you have not entered the code correctly.

4. Enter both keys and all the mode keys twice.

5. The remote is programmed to work, and the remote returns to the standby mode.

Watching and Controlling the TV

Press DVD, VCR, or AUX to select the device you want to control. The remote is programmed to control the selected device provided that you have entered the correct code.

What Devices Do I Want to Control?

The four mode keys can control any device that you want to control. However, you may not be able to control all the features of some devices. In general, you can control the volume, power, INPUT and/or TV/AV controls, and LOCK/Parental controls. For detailed information, refer to the code tables at the end of this guide for instructions.

LED Indicators

There are also green LEDs that illuminates several of the mode keys. The LEDs represent specific functions of the control programming. The LED in the TV mode key controls the volume, the LED in the DVD mode key controls the power, and the LED in the AUX mode key controls the device. The LED in the STB mode key is unable to find a usable code, you may need to use the original remote provided with the device.

Notes:

• If a valid code is not found, the green backlight blinks twice.
• If any other keys are pressed, the green backlight blinks 6 times, indicating that the remote is unable to find a usable code.
• If the mode key displays a long red flash, press the numeric keys (0-9) on the remote. The mode key blinks twice indicating a successful entry.

Controlling Volume for One Device

Select the mode key that controls the set-top.

1. Refer to the code tables at the end of this guide for instructions.

2. Without releasing the mode key, press and hold the volume key. Press and release the volume key twice.

3. Release the volume key. The STB mode key displays a long red flash and the remote returns to normal operation.

4. If the remote times out before you complete programming, the remote will return to normal operation. You must enter the name of the device each time to complete the code setup.

5. Press and release the volume key to test the device.

6. Write this code number in the table found at the back of the guide.

Controlling Volume for Multiple Devices (Program Code 955)

1. Press and hold the STB mode key on the remote.

2. Without releasing the STB mode key, press and hold the appropriate mode key (TV, DVD, VCR, or AUX). The remote will display a long red flash, press the numeric keys (0-9) on the remote. The STB mode key blinks twice indicating a successful entry.

3. Press and hold the auxiliary mode key. The selected mode key displays a long red flash and the remote returns to normal operation.

4. Continue with each mode key, and press and hold the auxiliary mode key. The selected mode key displays a long red flash and the remote returns to normal operation.

5. Press and release the auxiliary mode key to test the device.

6. Write this code number in the table found at the back of the guide.

Controlling Your TV

1. Turn on the TV where you want to assign the programming code. For example, you might want to control the volume on your TV when in TV mode, but the volume on your home theater receiver when in AUX mode. (See Notes: 1.1 on page 6 for further instructions.)

2. Press and release the REPLAY key on the remote to stop playback. The remote will display a long red flash when you press the REPLAY key, indicating that you have not entered the code correctly.

3. Press and hold the TV mode key. The TV mode key displays a long red flash and the remote returns to normal operation.

4. Assign the device code(s) for the TV mode key. For example, you might want to control the volume on your TV when in TV mode, but the volume on your home theater receiver when in AUX mode. (See Notes: 1.1 on page 6 for further instructions.)

5. Press and hold the TV mode key. The TV mode key displays a long red flash and the remote returns to normal operation.

6. Press and release the TV mode key to test the device.

7. Write this code number in the table found at the back of the guide.

Notes:

• In case of Volume, Power, Input, TV/AV controls, and LOCK/Parental controls, you may need to use the original remote provided with the device.

• If a valid code is not found, the green backlight blinks twice.
• If any other keys are pressed, the green backlight blinks 6 times, indicating that the remote is unable to find a usable code.
• If the mode key displays a long red flash, press the numeric keys (0-9) on the remote. The mode key blinks twice indicating a successful entry.

Reassigning Mode Keys

There are also green LEDs that illuminates several of the mode keys. The LEDs represent specific functions of the control programming. The LED in the TV mode key controls the volume, the LED in the DVD mode key controls the power, and the LED in the AUX mode key controls the device. The LED in the STB mode key is unable to find a usable code, you may need to use the original remote provided with the device. The LED in the TV mode key displays a long red flash when you press the REPLAY key, indicating that you have not entered the code correctly.

1. Turn on the TV where you want to assign the programming code. For example, you might want to control the volume on your TV when in TV mode, but the volume on your home theater receiver when in AUX mode. (See Notes: 1.1 on page 6 for further instructions.)

2. Press and hold the TV mode key. The TV mode key displays a long red flash and the remote returns to normal operation.

3. Press and release the TV mode key to test the device.

4. Write this code number in the table found at the back of the guide.

Controlling Volume for Multiple Devices (Program Code 955)

1. Press and hold the STB mode key on the remote.

2. Without releasing the STB mode key, press and hold the TV mode key. The TV mode key displays a long red flash and the remote returns to normal operation.

3. Press and release the TV mode key to test the device.

4. Write this code number in the table found at the back of the guide.

Notes:

• In case of Volume, Power, Input, TV/AV controls, and LOCK/Parental controls, you may need to use the original remote provided with the device.

• If a valid code is not found, the green backlight blinks twice.
• If any other keys are pressed, the green backlight blinks 6 times, indicating that the remote is unable to find a usable code.
• If the mode key displays a long red flash, press the numeric keys (0-9) on the remote. The mode key blinks twice indicating a successful entry.

Reassigning Mode Keys

There are also green LEDs that illuminates several of the mode keys. The LEDs represent specific functions of the control programming. The LED in the TV mode key controls the volume, the LED in the DVD mode key controls the power, and the LED in the AUX mode key controls the device. The LED in the STB mode key is unable to find a usable code, you may need to use the original remote provided with the device. The LED in the TV mode key displays a long red flash when you press the REPLAY key, indicating that you have not entered the code correctly.

1. Turn on the TV where you want to assign the programming code. For example, you might want to control the volume on your TV when in TV mode, but the volume on your home theater receiver when in AUX mode. (See Notes: 1.1 on page 6 for further instructions.)

2. Press and hold the TV mode key. The TV mode key displays a long red flash and the remote returns to normal operation.

3. Press and release the TV mode key to test the device.

4. Write this code number in the table found at the back of the guide.

Notes:

• In case of Volume, Power, Input, TV/AV controls, and LOCK/Parental controls, you may need to use the original remote provided with the device.

• If a valid code is not found, the green backlight blinks twice.
• If any other keys are pressed, the green backlight blinks 6 times, indicating that the remote is unable to find a usable code.
• If the mode key displays a long red flash, press the numeric keys (0-9) on the remote. The mode key blinks twice indicating a successful entry.

Reassigning Mode Keys

There are also green LEDs that illuminates several of the mode keys. The LEDs represent specific functions of the control programming. The LED in the TV mode key controls the volume, the LED in the DVD mode key controls the power, and the LED in the AUX mode key controls the device. The LED in the STB mode key is unable to find a usable code, you may need to use the original remote provided with the device. The LED in the TV mode key displays a long red flash when you press the REPLAY key, indicating that you have not entered the code correctly.

1. Turn on the TV where you want to assign the programming code. For example, you might want to control the volume on your TV when in TV mode, but the volume on your home theater receiver when in AUX mode. (See Notes: 1.1 on page 6 for further instructions.)

2. Press and hold the TV mode key. The TV mode key displays a long red flash and the remote returns to normal operation.

3. Press and release the TV mode key to test the device.

4. Write this code number in the table found at the back of the guide.

Notes:

• In case of Volume, Power, Input, TV/AV controls, and LOCK/Parental controls, you may need to use the original remote provided with the device.

• If a valid code is not found, the green backlight blinks twice.
• If any other keys are pressed, the green backlight blinks 6 times, indicating that the remote is unable to find a usable code.
• If the mode key displays a long red flash, press the numeric keys (0-9) on the remote. The mode key blinks twice indicating a successful entry.
Welcome to the Ultimate Control Experience

The AT&T Universal Remote Control (URC) is a true universal remote, functioning as four remotes in one. As one example, you can use this remote to operate your set-top, your TV, and two other devices, such as a DVD player and VHF.

Important Information About Your Remote

You tell the remote which type of device you want to operate using the four keys arched across the top of the remote. These keys are called Mode keys. Each device has a separate Mode key, allowing you to control different devices. There is no need to press the Mode key for the next device you want to operate. This streamlines the setup process, as you won’t need to know which types of devices you can control and how to program the remote to control your specific devices.

Quick Reference

Device Control

- Turn devices on or off
- Enable the sleep mode
- Open BD menus
- infrared pass-through (IR pass-thru)

Viewing and Browsing Control

- Accesses the On Demand menu
- Returns to previous screen
- Accesses the Main menu
- Accesses the DVR list of recordings
- Enables Interactive mode
- Moves through selections
- Selects and deselects screen items
- Returns from menu screens and to viewing

Sound Control

- Selects and deselects surround sound
- Selects and deselects audio settings
- Selects the current audio stream
- Returns to default volume

Numerical Keys

- Enters numbers and makes program selections
- Enters letters
- Selects and deselected screen items
- Enables search

What Devices Do I Control? (Program Code 944)

Tip: You can use this code to control devices which do not work full-time with your DVD. For example, a TV may not support the entire feature set, or the capability of the DVD may not activate. If you have a multi-format DVD, however, the code may allow you to control different devices.

1. Press and hold the TV key on the remote. The TV key blinks twice indicating a successful entry.
2. Enter the programming code 944 pressing the number keys on the remote. The TV key blinks twice indicating a successful entry.
3. Press the next device you want to program on the remote. The selected mode key blinks three times.
4. If any other key is pressed except PLAY, ENTER, and EXIT, the selected mode key blinks five times. If any changes or updates. The selected mode key blinks two times indicating a successful entry.
5. The newly assigned mode key blinks one time indicating a successful entry.

What If None of the Codes Work?

If none of the codes listed for your brand of device operate the device correctly, or if your device is not listed in the code tables, follow these procedures for using the device control.

1. Press and hold the TV key on the remote. The TV key blinks twice indicating a successful entry.
2. Enter the programming code 922 pressing the numeric keys on the remote. The TV key blinks twice indicating a successful entry.
3. Press the next device you want to program on the remote. The selected mode key blinks three times.
4. If any other key is pressed except PLAY, ENTER, and EXIT, the selected mode key blinks five times. If any changes or updates. The selected mode key blinks two times indicating a successful entry.
5. The newly assigned mode key blinks one time indicating a successful entry.

Notes:

• If any other key is pressed except PLAY, ENTER, and EXIT, the selected mode key blinks five times. If any changes or updates. The selected mode key blinks two times indicating a successful entry.

Change Channel Control

The channel navigation keys are designed to control channel selection on the set-top, the TV, or another device. The channel navigation keys are part of the A/V system and do not operate the VCR. This function is also referred to as channel selection on another device. For example, on the VCR, the TV, or a DVD.

Controlling Channels for Different Devices (Program Code 986)

1. Press and hold the TV key on the remote.
2. Enter the STB mode key for the remote. The STB key blinks twice indicating a successful entry.
3. Enter the programming code 986 pressing the numeric keys on the remote. The TV key blinks twice indicating a successful entry.
4. Enter the selected mode key for the TV. The TV key blinks twice indicating a successful entry.

Device Control

- Enables Interactive mode
- Moves through selections
- Selects and deselects screen items
- Returns from menu screens and to viewing

Sound Control

- Selects and deselects surround sound
- Selects and deselects audio settings
- Selects the current audio stream
- Returns to default volume

Numerical Keys

- Enters numbers and makes program selections
- Enters letters
- Selects and deselected screen items
- Enables search

What Devices Do I Control? (Program Code 944)

Tip: You can use this code to control devices which do not work full-time with your DVD. For example, a TV may not support the entire feature set, or the capability of the DVD may not activate. If you have a multi-format DVD, however, the code may allow you to control different devices.

1. Press and hold the TV key on the remote. The TV key blinks twice indicating a successful entry.
2. Enter the programming code 944 pressing the number keys on the remote. The TV key blinks twice indicating a successful entry.
3. Press the next device you want to program on the remote. The selected mode key blinks three times.
4. If any other key is pressed except PLAY, ENTER, and EXIT, the selected mode key blinks five times. If any changes or updates. The selected mode key blinks two times indicating a successful entry.

What If None of the Codes Work?

If none of the codes listed for your brand of device operate the device correctly, or if your device is not listed in the code tables, follow these procedures for using the device control.

1. Press and hold the TV key on the remote. The TV key blinks twice indicating a successful entry.
2. Enter the programming code 922 pressing the numeric keys on the remote. The TV key blinks twice indicating a successful entry.
3. Press the next device you want to program on the remote. The selected mode key blinks three times.
4. If any other key is pressed except PLAY, ENTER, and EXIT, the selected mode key blinks five times. If any changes or updates. The selected mode key blinks two times indicating a successful entry.

Notes:

• If any other key is pressed except PLAY, ENTER, and EXIT, the selected mode key blinks five times. If any changes or updates. The selected mode key blinks two times indicating a successful entry.

Change Channel Control

The channel navigation keys are designed to control channel selection on the set-top, the TV, or another device. The channel navigation keys are part of the A/V system and do not operate the VCR. This function is also referred to as channel selection on another device. For example, on the VCR, the TV, or a DVD.

Controlling Channels for Different Devices (Program Code 986)

1. Press and hold the TV key on the remote.
2. Enter the STB mode key for the remote. The STB key blinks twice indicating a successful entry.
3. Enter the programming code 986 pressing the numeric keys on the remote. The TV key blinks twice indicating a successful entry.
4. Enter the selected mode key for the TV. The TV key blinks twice indicating a successful entry.

Device Control

- Enables Interactive mode
- Moves through selections
- Selects and deselects screen items
- Returns from menu screens and to viewing

Sound Control

- Selects and deselects surround sound
- Selects and deselects audio settings
- Selects the current audio stream
- Returns to default volume

Numerical Keys

- Enters numbers and makes program selections
- Enters letters
- Selects and deselected screen items
- Enables search

What Devices Do I Control? (Program Code 944)

Tip: You can use this code to control devices which do not work full-time with your DVD. For example, a TV may not support the entire feature set, or the capability of the DVD may not activate. If you have a multi-format DVD, however, the code may allow you to control different devices.

1. Press and hold the TV key on the remote. The TV key blinks twice indicating a successful entry.
2. Enter the programming code 944 pressing the number keys on the remote. The TV key blinks twice indicating a successful entry.
3. Press the next device you want to program on the remote. The selected mode key blinks three times.
4. If any other key is pressed except PLAY, ENTER, and EXIT, the selected mode key blinks five times. If any changes or updates. The selected mode key blinks two times indicating a successful entry.

What If None of the Codes Work?

If none of the codes listed for your brand of device operate the device correctly, or if your device is not listed in the code tables, follow these procedures for using the device control.

1. Press and hold the TV key on the remote. The TV key blinks twice indicating a successful entry.
2. Enter the programming code 922 pressing the numeric keys on the remote. The TV key blinks twice indicating a successful entry.
3. Press the next device you want to program on the remote. The selected mode key blinks three times.
4. If any other key is pressed except PLAY, ENTER, and EXIT, the selected mode key blinks five times. If any changes or updates. The selected mode key blinks two times indicating a successful entry.
Put It Back the Way I Got It

You can return all advanced functions back to their original settings by resetting the remote to factory default settings. Resetting the remote to factory default settings removes all of the programming you have entered to the remote. You must reprogram the remote to restore your original settings.

• If any other key is pressed except the numeric keys, the remote does not accept any changes or updates. The STB mode key displays a long red flash and the remote returns to normal operation.

If there is no response when you press the keys on the remote, please check the following items before calling for service.

Check the Batteries
• Are the batteries installed correctly?
• Check the battery condition for leakage.
• Replace with new alkaline batteries.

Check the Device
• Is the device power cord connected to the power outlet?
• Is the device switched on?

Check the IR Database Codes List
- Is the database search completed?
- Check the battery condition for leakage.
- Replace with new alkaline batteries.

Check the Device
- Is the device power cord connected to the power outlet?
- Is the device switched on?

Code Tables
If the remote does not recognize your device, you can find codes for your device by brand name. Codes listed in this section are organized by the devices designated to each mode (TV, DVD, and AUX).

TV, continued

DVD, continued

AUX, continued

Troubleshooting
- TV
- Check the batteries.
- Check the power connection.
- Replace with new batteries.

- DVD
- Check the power connection.
- Replace with new batteries.

- AUX
- Check the power connection.
- Replace with new batteries.

FCC Compliance
United States FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) the device may not cause harmful interference, and 2) the device must accept any interference received, including interference that may cause undesired operation.

Canada EMI Regulation
The device complies with Class B requirements of the Canadian ICES-003. Operation is subject to the following two conditions: 1) the device may not cause harmful interference, and 2) the device must accept any interference received, including interference that may cause undesired operation.

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### Troubleshooting

If there is no response when you press the keys on the remote, please check the following items before calling for service.

- **Check the Batteries**
  - Are the batteries inserted correctly?
  - Check the battery condition for leakage.
  - Replace with new alkaline batteries.

- **Check the Device**
  - Is the device's power cord connected to the power outlet?
  - Is the device switched on?

- **Check the IR Database Codes List**
  - Is the device's brand name in the list of codes?
  - If yes, and there is more than one code listed, try using a different code to provide more functionality.
  - If no, try the following:
    - Use the Auto-Search function to find a usable code.
    - If the Auto-Search function is not available, you may need to use the original remote provided with the device.

#### Code Tables

- If the remote does not recognize your device, you can find codes for your device in this table. Codes listed in this section are organized by the device manufacturer. Refer to the TV, DVD, and AUX tables to find the code for your device.

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### Device Program Codes

**Combination Device Codes**

If you own a combination device, you may need to assign a new code to operate one of the devices, for example, the VCR. The following tables provide a list of codes for various combination devices. If the combination device is not listed, simply look for the device codes for each separate device.

<table>
<thead>
<tr>
<th>Modem or DSL</th>
<th>Device Type</th>
<th>Brand</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>DSL</td>
<td>TV</td>
<td>Sony</td>
<td>2065</td>
</tr>
<tr>
<td>DSL</td>
<td>TV</td>
<td>AUX</td>
<td></td>
</tr>
<tr>
<td>DSL</td>
<td>DVD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DSL</td>
<td>VCR</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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### FCC Compliance

**United States FCC Compliance**

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

**Declaration of Conformity**

Cisco Systems, Inc.

5000 Coe Boulevard
San Jose, CA 95134


Certified by: TUV Rheinland Testing and Certification Services, Inc.

All Brand, Trademark and Trade Name are the property of their respective owners.

**Canada EMI Regulation**

This Class B digital apparatus complies with Canadian ICES-003.
### Troubleshooting

If there is no response when you press the keys on the remote, please check the following items before calling for service.

#### Check the Batteries
- Are the batteries inserted properly?
- Check the battery condition for leakage.
- Replace with new alkaline batteries.

#### Check the Device
- Is the device's power cord connected to the power outlet?
- If yes, is the device switched on?

#### Check the IR Database Codes List
To determine for the device listed in the code tables:
- If yes and there is one code listed, try using a different code to provide more functionality.
- If no, try the following:
  - Use the Auto-Search function to find a usable code.
  - If the Auto-Search function is not available, you may need to use the original remote provided with the device.

#### Code Tables

<table>
<thead>
<tr>
<th>TV</th>
<th>DVD</th>
<th>AUX</th>
</tr>
</thead>
<tbody>
<tr>
<td>TV Mode Group</td>
<td>DVD Mode Group</td>
<td>AUX Mode Group</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Device Program Codes</th>
<th>Made</th>
<th>Device Type</th>
<th>Brand</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device Program Codes</td>
<td>Made</td>
<td>Device Type</td>
<td>Brand</td>
<td>Code</td>
</tr>
</tbody>
</table>

**FCC Compliance**

United States FCC Compliance

The wireless device meets the FCC Radio Frequency (RF) Exposure Guidelines.

**Canada EMI Regulation**

The wireless device meets the Industry Canada license-exempt RSS standards.

**EC Declaration of Conformity**

All models of [product] conform to the Equipment R&TTE and the Council Directive 1995/5/EC (R&TTE Directive). The consumer is responsible for using and disposing of the product in accordance with all applicable local regulations. The product may be used in the EU countries, EFTA countries, and Turkey. The product shall not be connected to a power supply with a nominal output voltage exceeding 250 Volts AC or 300 Volts DC.

The product is also approved by the UK CE Marking of Conformity.

Contact us at [support@support.com] for further information.

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