Getting started with your free Alarm.com

Mobile App

Download the Alarm.com mobile app to stay connected to your home 24/7, no matter where you are. The app lets you send remote commands and manage basic day-to-day functions across your HomeIQ℠ system.

View and control your system from the palm of your hand with the easy to navigate Dashboard.

Arm and disarm your panel, adjust lights, locks, thermostats and garage doors.*

These services are only available on certain plans. Please contact us for more information.

Click Notifications to add or manage your text and email notifications on the go.

Go to the **Settings** menu to enable push notifications so you can know the minute something meaningful happens at home.

Enable automatic rules and alerts based on your phone's location through Geo-Services.

With Geo-Services you can automatically be alerted if you've left home without arming your system, pause video recordings for privacy, and have your thermostat adjust when you're approaching home.

Give yourself an extra layer of protection by creating a Mobile App Passcode.

If you lose your phone, you can safeguard access to your account. Simply disable Automatic Login through the **Mobile Apps** menu from your online account.

For additional assistance call your EATEL HomeIQ℠ service representative at 225-621-4300.

EATEL | HOME IQ™ SMARTER SECURITY

eatel.com/homeIQ
913 S. Burnside Ave, Gonzales, LA 70737

LA License # F2065

Getting Started

with Your Connected **HomeIQ**℠ System

Login Information

Username: _____

Password: _____

Master Abort Code: _____

Passcode 1: _____

Passcode 2: _____

Duress Code : _____

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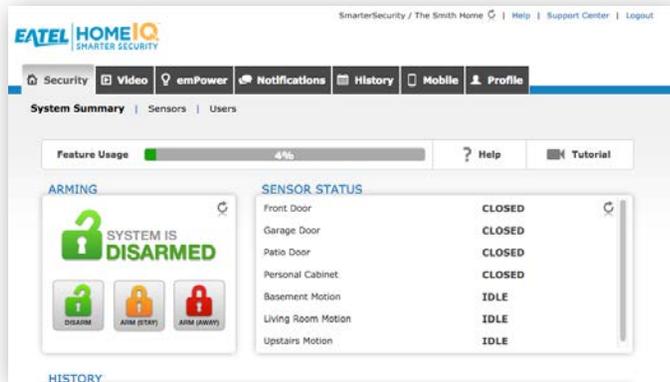
eatel.com/homeIQ

Online Account

Log into your Online Account from
www.eatel.com/homeIQ or **www.eatel.net**

Once logged in, click the Tutorial icon 🎥 to watch a short instructional video for additional help with features.
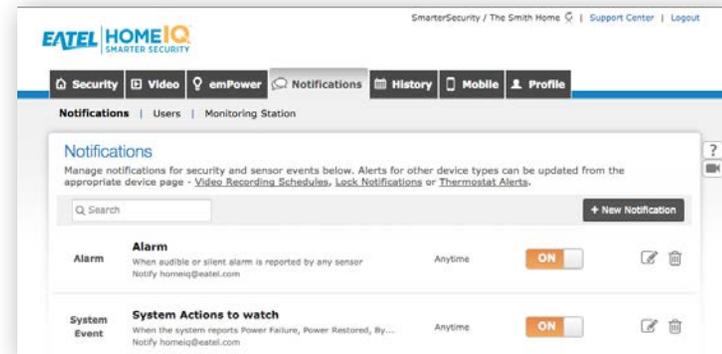
1 Log in to manage and view your system from the **Homepage**.

TIP: Click the **Feature Usage** bar to view a checklist of your available features.

2 Set up **user codes** for your family members, friends, cleaning service, babysitter, or anyone who should be able to arm/disarm your panel.

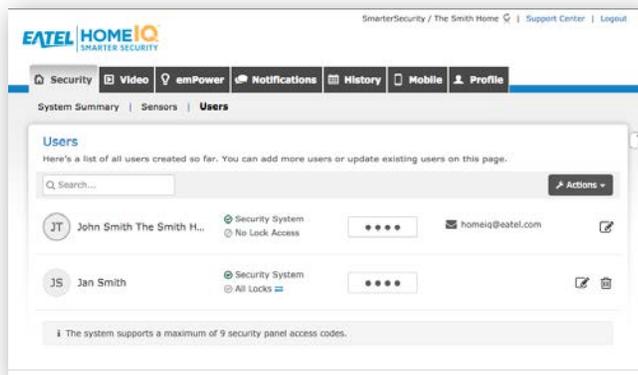Assign user-specific panel access, permanent or temporary, under the **Users menu**.

3 Set up **notifications** to receive alerts due to a system occurrence, such as the system reporting an alarm, if someone forgets to arm the system, or if a door is left open.

TIP: Adding and managing notifications can also be done from the mobile app.

4 Create a "Geo-Fence" to enable location-based rules and alerts that automatically adjust your home's settings.

Geo-Services uses the location of your smartphone to detect when you're leaving or approaching your home.